

**Shivam Nikhade**

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**Professional Summary**

* Currently working as Associate at Cognizant Technology Solution.
* A Salesforce certified developer with 2 years of relevant experience into Salesforce-CRM application. Overall, 2.2 years Information Technology experience in industry verticals such as Energy and Gas Utility.
* Worked on various CRM implementations with maximum exposure in Analysis, Design, Development. Good Techno-functional knowledge of CRM processes across department like Energy and Gas Utility. Have good communication skills, self-motivated and organized in delivering high quality software solution.
* Good Knowledge in software development. Applying end to end configuration in Salesforce using Salesforce.com Tools and Technologies such as Apex, Aura, and Salesforce lightning.
* Worked on Salesforce lightning components.
* Worked on effort estimations in Agile Sprint user stories. Successfully handled the offshore-onsite module, providing input to strategize the approach for release planning, application deployment, Test planning.

**Skill Summary**

**Technical**

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| --- | --- |
| Operating System | Windows 98/XP/7/8 |
| Programming Languages | C++, Java, Apex |
| Web Technologies | Aura, HTML |
| Salesforce CRM | Salesforce Configuration, Security Model, Apex including Triggers, Classes, Visual force Pages, Test classes, Workflows, Validation Rules, Record Type, Report Types, SOQL, Aura Components, Sharing & Settings, Profiles, Flows, Salesforce Lightning |
| Salesforce CRM Tool | Apex Data Loader, Developer Console, VSCode. |

**Certifications**

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| * Salesforce Certified App Builder. * Salesforce Certified Platform Developer I. * Salesforce Certified Admin |

**Professional Experience**

**Project**: Pacific Gas and Electricity (PG & E)

**Domain**: Energy & Utility

**Role**: Developer

**Project Description:**

Demand Response Market Integration (DRMI) is an Energy saving program

where they are giving option to their customer to enroll in Energy saving program to reduce

their electricity bills. Client is one of the largest distributors of natural gas and electric utilities

in the United States.

**Responsibilities**:

* Provide support and solutions to the client for various systems involved.
* Provide effective design based on new Salesforce Lightning model.
* Design, modify and implement software applications to improve work efficiency using Apex Classes, Triggers, Flows, Test Classes, Workflow Rules, Batch Classes, and Schedulable Classes
* Understanding the scope and requirements and its defect free implementation.
* Delivering the Stories on time and providing the necessary support by resolving

defects on-time.

* Participate in daily bridge calls with the Clients to understand the requirements along

with offshore daily status calls for delegating and managing the work among the

team.

**Project**: Pacific Gas and Electricity (PG & E)

**Domain**: Energy & Utility

**Role**: Developer

**Project Description:**

ESA (Energy Saving Assistance Program) and CARE (California Alternate Rates for Energy) is an Energy saving program where they are giving option to their customer to enroll in Energy saving program to reduce their electricity bills. Client is one of the largest distributors of natural gas and electric utilities

in the United States.

**Responsibilities**:

* Understanding the client’s requirements and analyzing the technical feasibility.
* Creating and Assigning Role Hierarchy, Profiles, Sharing Settings, Permission Sets and OWD Settings.
* Actively participated in deployment activities upon various environments and handling post deployment activities and defects.
* Resolve Production defects.
* Analyze technical requirement and get understanding on the existing flow
* Understanding the scope and requirements and its defect free implementation.

**Employment History**

* Cognizant Technology Solutions (Feb 2021-Till Date) working as Salesforce Developer.

**Education**

* University of Pune, Sinhgad Institutes Pune, India, B.E (C.E), 2020

**Training**

* Salesforce.com – Cognizant Internal – 2 Months